



Deschutes County Board of Commissioners
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AGENDA REQUEST & STAFF REPORT

For Board Business Meeting of September 7, 2016

DATE: August 23, 2016

FROM: Steve Reinke 911 541-322-6101

TITLE OF AGENDA ITEM:

Consider a contract with Tyler Technologies Inc. for a Computer Aided Dispatch (CAD) system.

PUBLIC HEARING ON THIS DATE? No.

BACKGROUND AND POLICY IMPLICATIONS:

One of the District's strategic goals is the full integration of its CAD system with the Tyler Records Management System (RMS) in use by all local law enforcement agencies. DeltaWrx, a consulting firm with extensive experience with RMS and CAD systems, was retained to do an assessment of the District's operational needs and the pros and cons of changing to Tyler's CAD platform. As part of the company's scope of work, an extensive set of functional needs was developed, which Tyler successfully demonstrated to the dispatch staff. After the demonstrations, staff made site visits and performed reference checks, and the consensus was to move forward with the change, which was also recommended by DeltaWrx in their report. At its July meeting, the 9-1-1 User Board concurred.

FISCAL IMPLICATIONS:

The \$1.5 million CAD replacement project is in the FY17 budget. In addition to funds for this contract, the budget includes money for a project manager; third party interfaces; and related system hardware.

RECOMMENDATION & ACTION REQUESTED:

Consider approving the contract with Tyler Technologies, Inc.

ATTENDANCE: Steve Reinke.

DISTRIBUTION OF DOCUMENTS:

Three originals. Two to Steve Reinke at the Deschutes County 9-1-1 Service District (with one going to the vendor) and one for the County's records.

INSTRUCTIONS FOR COMPLETING THE AGENDA REQUEST FORM

Use “tab” to move between fields. You can use as much space as necessary within each field. You may want to save this document to your computer and set it up with your department’s specific information for use the next time. You can remove the editing restrictions by going to review/restrict editing (stop protection), after you have saved it to your computer.

Do not leave any fields incomplete. Don’t forget the “preferred meeting date” section. Incomplete documents will be returned to the Department Director. This could cause your agenda item to miss the deadline for submission.

The Board conducts business meetings on Mondays and Wednesdays beginning at 10 a.m. Please note, if there are not enough agenda items to justify holding two meetings in one week, items may be combined and addressed at either the Monday or Wednesday meeting. There are weeks that the Board does not meet at all; much depends on the Commissioners’ schedules and availability. If your item is time-sensitive or you need to notice a specific date for a hearing or decision, please contact the Board’s Secretary.

The agenda request and backup documents should be submitted to the Board’s secretary no later than Wednesday afternoon prior to the following week’s meetings. It can be submitted as far in advance as you want.

If you are submitting a contract or other document where more than one original is needed (for instance, one original for the County and one for the contractor), please submit the correct number of original documents.

Unless your agenda item is an Order, Ordinance, Resolution or letter, a document summary form is required as well.

Please also e-mail the agenda request form and the document summary form to the Board Secretary so that minor changes can be made if needed.